



Norwegian People's Aid

Regional Office - South East Europe

NPA SEE INTEGRATION OF IDPS AND REFUGEES PROGRAM

1. Organizational information:

Name of the organization: Regional Centre of Civic Action LINGUA

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Person responsible: Radovan Milicevic, Director

2. Project description:

- Project title: Community Development Centre LINGUA

- Project purpose

Improved social and economic position of IDPs/refugees in Central Serbia.

- Description of the need for the project (locally, regionally)

According to UNHCR's data, from September 2007, officially there are 23,500 IDPs and refugees at the territory of Kraljevo (unofficial number is about 25,000). In the territory of Kraljevo municipality there are 2,400 refugees from Bosnia and Croatia and 21,100 displaced persons, which make about 25% of the entire municipality's population and the highest percentage in Serbia. Of 2,400 refugees from Bosnia and Croatia 2,180 are accommodated privately and 221 people are settled in 8 CC. Of 21,100 displaced persons from Kosovo 20,280 are accommodated privately (in rented apartments, with relatives, etc.). 725 (270 children) are settled in 14 collective centers, situated in Kraljevo and the surrounding villages. Total number of collective centers in the municipality is 15, but certain collective centers accommodate IDPs and refugees. Living conditions in the centers are extremely difficult and republic and local authorities don't reduce the number of IDPs CC. The Lingua Centre was opened in June 2001, and projects were realized at the Centre aimed to support IDPs/refugees, such as programs for economic strengthening of IDPs; Medical Advisory; Women's Workshop; Computer school and Internet Café; Micro-crediting Centre; Volunteering Centre; Co-operation with local authorities; Info Desk; Social Cooperative-all being aimed at most vulnerable population (IDPs/ refugees settled in collective centers). Unfortunately, problems of IDPs are the same as in 1999, because the republic and local authorities don't support their integration and socialization due to political reasons. In the past Lingua tried to solve and reduce problems of IDPs, depending of priorities. In 2008 is realistic to expect increased number of IDPs in Kraljevo municipality and Lingua plan activities in accordance with funds.

- Size and composition of the target group (direct beneficiaries)
- **Legal aid for IDPs/refugees:** Approximately 2,500 IDPs/refugees
- **Medical and psycho-social aid for IDPs/refugees:** About 1,100 IDPs, refugees and local vulnerable persons
- **Women Club:** 120 women IDPs/refugees

- Indirect beneficiaries
- **Legal aid for IDPs/refugees:** 12,500 beneficiaries' family members
- **Medical and psycho-social aid for IDPs/refugees:** Around 5,500 IDPs, (Medical advisory beneficiaries' family members)
- **Women Club:** over 600 family members

• **Planned activities, results and indicators within the project - revised**

Result 1 IDPs and refugees realised their rights	Indicator 1.1. 1.300 direct beneficiaries who realised their rights	Indicator 1.2 No of legal cases solved - 2.500
Activity 1. Legal assistance (1.1.-1.9)	For 2,500 direct beneficiaries	
Activity 1.1. Legal adviser and assistant visiting and providing legal assistance to beneficiaries in collective centers, 3 times a week		
Activity 1.2. Providing legal aid to IDPs/refugees in Lingua		
Activity 1.3. Obtaining personal documents		
Activity 1.4. Providing legal assistance in realization of labor rights and the rights of unemployed		
Activity 1.5. Providing legal assistance in exercising rights on claims from KTA in the privatization of the socially and public owned enterprises in Kosovo		
Activity 1.6. Realisation of social rights (MOP, child benefit, help and assistance, health protection, etc.)		
Activity 1.7. Exercising right to pension, rights from pension and disability insurance, and other rights		
Activity 1.8. Providing legal assistance regarding various legal issues		
Activity 1.9..Annual Report on human rights of IDPs		
Result 2 Medical and mental health services given to beneficiaries	Indicator 2.1 No of persons who received health care 700 and 400 who received mental care	Indicator 2.2 No of medical services 12000; Mental services 4000
Activity 2. Medical and psycho-social aid (2.1.-2.13)		
Activity 2.1. Visits and check ups of beneficiaries in collective centres on a regular basis, 3 times a week by Lingua doctor and psychologist		
Activity 2.2. Examinations and counselling work at the Medical and psycho-social aid in Lingua centre		
Activity 2.3. Disease prevention		
Activity 2.4. Medical assistants to chronically diseased elderly		
Activity 2.5. Diagnosed diseases of beneficiaries		

Activity 2.6. Advices for sick persons and promotion of health		
Activity 2.7. Review of medical documentation		
Activity 2.8. Surveillance of hygienic-epidemiological living condition		
Activity 2.9. Control of application of prescribed therapy		
Activity 2.10. Interviews and clinical testing		
Activity 2.11. Individual treatments and counseling		
Activity 2.12. Family treatments		
Activity 2.13. Test for children's professional orientation		
Result 3. IDP women economic strengthened	Indicator 3.1 50 beneficiaries who made handicrafts for sale and provided services contributed with 30% to their families' budgets	Indicator 3.2 70 beneficiaries who made articles provided 450 pieces of clothing for the personal and household needs
Activity 3. Women's Club (3.1-3.4.)		
Activity 3.1. Handicraft learning		
Activity 3.2. Making articles (knitting, sewing, embroidering, crocheting, weaving)		
Activity 3.3. Selling of made items		
Activity 3.4. Services provided to persons upon order (making or repairing articles)		

- **Project duration and time plan**
9 months: August 1, 2008 - April 30, 2009.
- **Additional information about the socio-political situation relevant for the project**

In Kraljevo Municipality, inhabited by 123,450 people the overall situation is extreme difficult due to economic collapse, which is the consequence of the fatal policy of the Milosevic regime as well as the transition process that resulted in a very low living standard of citizens. Presently, there are 19,600 unemployed persons (without IDPs/refugees) making about 47% of work-capable population. According to the data of UNCHR, at the territory of Kraljevo Municipality there are officially 23,500 internally displaced persons and refugees; unofficial number is 25,000. That makes approximately 25 % of the whole population of this municipality and the highest percentage in Serbia according to registration of Republic Statistics Office of Serbia from April 2002. Unfortunately, new (current) Serbian political elite being unprepared and disingenuous in relation to the recent past, as well as repeated revocation of Kosovo issues, is pushing Serbia towards retrograde process which will isolate her from the rest of the world. Having in mind this kind of ideological support, it is then easy to understand that the strategy of Serbian Government as well as local authorities is to complicate integration of IDPs. The goal of Serbian Government strategy of harder integration is to pressure International community regarding status of Kosovo, as well as to manipulate with IDPs and refugees in Serbia, pushing them to the political radicalism.

- 3. Co-operation and co-ordination:**
 - **Within the project**

Program Coordinator with Project coordinators and Assistants, and Lingua volunteers will be coordinating all planned activities in cooperation with Centre for Social Work, Health care centre- Kraljevo, Commissariat for refugees.

- **General**

According to agreement achieved between the Lingua Director from one side and representatives of Serbian Government Team for implementation of the Poverty Reduction Strategy paper in Serbia, on October 2007 Lingua director has written and gave complete micro crediting Lingua procedure and methodology for the implementation of micro crediting program to the Deputy of Vice-President of the Serbian Government for economic issues, which will Government of the Republic of Serbia realize in 2008. Partnership with the International donors CCFD (French Catholic Comity against Hunger and for Development, Olof Palme International Centre, will cooperate with Lingua projects realization. We have excellent cooperation with regional RTV Kraljevo, which covers 15 municipalities in Central Serbia, Centre for Democracy Foundation- Belgrade, Amity- Belgrade, NGO Group 484 Belgrade, Centre for Civic Military Relations.

4. Organizational structure: Size and composition of the staff/members

The highest body of LINGUA is the Assembly (all members of LINGUA); Steering Board (3 members); Management Board (5 members); Executive Director.

12 members are engaged in projects realization at the LINGUA Centre. All projects are realized in team work depending on the problem. LINGUA has 32 registered and active members. LINGUA members are lawyers, economists, students, engineers, professors, doctors, psychologist...

4.a Staff that will be engaged in this project implementation

Radovan Milicevic, Director, Lingua Centre Program Manager

Tesic Dragan, Lawyer, Project coordinator, Legal aid for IDPs/refugees

Nadica Rakic, Lawyer, Project assistant, Legal aid for IDPs/refugees

Gordana Rajkovic, Doctor, Project coordinator, Medical and psycho-social aid

Dragica Vukanovic, Clinic psychologist, Project coordinator, Medical and psycho-social aid

Dusanka Jakovljevic, Textile designer, Project coordinator, Women Club

Jelena Cekanovic, Teacher, Program Manager Assistant

4.b Other staff of the organization

Biljana Zoric, psychologist, Coordinator of Friend in Need project

Darko Nikolic, student, "Support to the setting up of refugees and displaced associations" project

Ranko Milicevic, economist, Project coordinator of Micro crediting Program

Gordana Milovanovic, economist, Project assistant of Micro crediting Program

Snezana Krsmanovic, economist, Financial officer of Micro crediting Program

4.c Governing bodies of the organization

Management Board (5 members) and Executive Director

4.d Number of employees in the organization in 2007

9 persons, full-time and 6 persons part-time

4.e Number of members of the organization as of today

LINGUA has 32 registered and active members. LINGUA members are economists, lawyers, students, engineers, professors, doctors, psychologist...

5. Budget/financial:

- Overall comment on the use of funds

The NPA support will be used in accordance with planned expenses of project realization. About 90% is used for program activities, and 10% is used for administrative expenses. Detailed budget is submitted on a separate sheet.

- The financial situation for the organization as a whole, including your own investments, incomes and support from other donors as estimated for 2007/2008

Partner's Income and Expenditures in 2008

	BCIF	CCFD	NPA	Other income (own organizational, membership, etc.) Specify	Total (EUR)
Expenditures					
Community Development Centre LINGUA			45000		45000
Support to the setting up of refugees and displaced associations		35000			35000
Friend in Need	8940				8940
Total	8940	35000	45000		88940

6. Self-sustainability aspect and plans:

- What steps are you taking for future organizational/institutional sustainability

With planned program that will be realized within the LINGUA Centre, it is taken care of realistic needs of the beneficiaries as well as of the sustainability of the project upon reduction or termination of NPA support. From 2008 Lingua will have agreement on partnership for period from 2008-2010 with biggest French NGO CCFD.

- How will the NPA support contribute to your organizational/institutional sustainability

Realizing activities supported by NPA, Lingua NGO will be strengthened, thru raising the awareness of citizens about the NGOs role in the society; Stimulation for new initiatives which will enable cooperation with NGOs from Republic of ex YU to exchange new ideas and continue initiated cooperation with organizations whose representatives are active members of the Imagine Serbia web portal.