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NGOs Forum - Kraljevo is an association of three non-government organisations - Regional Centre of Civil Action LINGUA, Kraljevo Centre for Human Rights and Center for the Development of the Non-Profit Sector of Central Serbia (CDNPSCS). These NGOs are non-political, non-profitable organisations intended for promotion of human rights, spreading the idea of civic society, struggling for democratization of the system, health promotion, humanitarian activities, education of the young in domain of culture, informing, ecology...



Annual Report for 2003

PROJECTS TITLE

- 1) LINGUA Community Development Centre Programme**
Project supported by: Norwegian People's Aid – South- east Europe- Belgrade office

Projects description:

I Project: Informative Desk

Project carrier: *Forum NGOs*

Schedule of Activities: Monday -Friday, 8 hrs a day

Target group:

About 3.000 vulnerable persons

Activities

The number of daily comings to the Informative desk would be about 100 vulnerable persons. This is going to be information service about all humanitarian organizations active in the region, as well as about relevant state institutions (Social Care Centre, Commissariat for Refugees, local NGOs...). Distribution of branch magazines treating issues of significance for IDPs and refugees (published by UNHCR, NRC, Kosovo Government...), taking off and printing adequate useful information from web sights (OSCE, B92, EU Info Pool ...). The training and usage of Internet would be free of charge for beneficiary.

II Project: Volunteers Centre ("A Friend in Need")

Project carrier: *Forum NGOs*

Schedule of Activities: Monday -Friday, 8 hrs a day

The program "A Friend in Need" was helping the children to improve their school marks, easier contact with the environment and to strengthen their self-confidence. This program also aims to have a

preventatively affect on deviant behaviour of these children considering their living conditions in which they grow up. Including volunteers from the local population will contribute to antagonism reduction (by the local population towards IDPs and refugees), and that will have a positive impact on other citizens of Kraljevo (by a media presentation on local TV station) and on psychosocial conditions of the children-beneficiaries. Planned number of volunteers is 50. Apart of facilitated socialization this program enables also integration of the children-beneficiaries and their parents in the environment. An experienced psychologist (engaged in the Medical advisory at Community Development Centre Lingua) was be involved voluntarily in program realization in order to select adequate volunteers, and because of a better assessment of needs of the program participants. To have diverse volunteers is significant because of the awareness development of the local population on voluntary work (everyone can be a volunteer). By promoting voluntarism through this project we will enable that the energy of people is directed in a right way – it is a well-known fact that improper directed energy leads into crime, drug addiction, etc. By including into this program complexes of young people are being broken (young people who are unemployed, did not study and who are desperate because they live convinced that they are not useful society members). The volunteers leave the Volunteering centre encouraged and with self-confidence, because they realize that through friendship with a child and through participating in this program they also help themselves. The target group of the project consists of 50 children-beneficiaries (IDPs and refugees settled in collective centres) and of 50 volunteers coming from the local population. A media presentation of the project on local TV station (TV Kraljevo) will indirectly affect all citizens of Kraljevo, and that will affect reduction of antagonism towards IDPs and refugees. The result will be an easier integration of IDPs and refugees in the environment. By realizing of the project “A Friend in Need”, the Volunteering Centre contributes to engaging of people coming from the local population who want to help the most vulnerable citizens. That WAS reduce their (IDPs) feeling of being isolated, and facilitate socialization and integration of IDPs and refugees into the environment where they are living in at the moment. The aim of the program “A Friend in Need” was to enable easier integration of children aged from 7-15 years old. In other words, to enable them to improve their school marks, to enable them an easier contact with the environment, to strengthen their self-confidence as to prevent deviant behaviour such as alcoholism, suicidal, drug addiction, prostitution, etc.

The whole program was realized under supervision of an engaged clinic psychologist from Lingua. The engagement of the psychologist is on voluntary basis.

Another aim of the program is by media presentation to affect positively on motivation of the environment to involve itself into voluntary work.

Target group: 50 local volunteers coming from the local population and 50 children IDPs/ refugees.

Activities:

This project will support the promotion, the planning, and the organization of volunteer’s work, with the aim to direct an existing potential within the local civil society towards a more efficient targeting of needs, through awareness, solidarity and mutual co-operation. Volunteers will be directed to social work in support of IDPs/ refugees/local children in co-operation and co-ordination with local authorities and institutions.

III. Project: Women workshops

Carrier: *Forum NGOs*

Schedule of Activities: Monday -Friday, 8 hrs a day

Target group:

100 IDPs/ Refugees/ local women

Activities:

To make the project one whole ore one production cycle, the following activities are included: sewing, weaving, crocheting, knitting and embroidery. Number of daily beneficiaries is about 80 women IDPs/Refugees from collective centres and private accommodation. Work would be organized each working day (Monday to Friday) in two groups (shifts) of 40. Working hours would be brought in accordance with that of the Kindergarten.

Aims:

- Beneficiaries would be in a position to re-invest the money they get from selling the products made and use it for some of their needs
- They may provide financial means for programme continuation upon the project realization
- The program would help in more active socialization and integration of beneficiaries with surroundings

IV Project: Kindergarten

Project carrier: *Forum NGOs*

Schedule of Activities: Monday -Friday, 8 hrs a day

Target group:

About 90 children IDPs/ refugees,

Activities:

Kindergarten is a project designated for IDPs and refugees children. Those children are daily facing consequences of isolation, social deprivation of their families, poverty, and are prone to various potential social and physical problems in their development. Their parents and relatives are daily utilising Community centre facilities and programmes, leaving them to the professional care and educative workshops, conducted within this project. 4 teachers working in two shifts, 22 days monthly, cover the foreseen activities. First shift is active from 9 a.m. till 1 p.m., and the second from 1 p.m. till 5 p.m. Activities are directed to socialization and preparing for school, getting used to collective life, speaking and vocabulary abilities development.

V Project: Medical Advisory

Project carrier: *Forum NGOs*

Schedule of Activities: Monday -Friday, 8 hrs a day

Target group:

About 2.000 IDPs, refugees and local most vulnerable persons

Activities:

This project for work with IDPs is related primarily to persons needing medical care to their getting well, to prevention and health improvement among persons settled in collective centres – reduction of morbidity and mortality rates. Primary medical doctor and clinic psychologist roll is to early discover, treat and prevention of diseases. Work of a doctor (general medicine specialist) and of a clinical psychologist, as well as of medical technician (nurse, IDP) would be continuous in a medical office in the Community Centre during 3 days a week and at terrain (collective centres where there are old and laying patients) two days a week from 9 a.m. to 5 o'clock p.m. Doctor and psychologist would achieve group and individual interviews with healthy and sick persons about diseases, health problems in a collective and individual, addiction (drugs, spirits, prostitution, AIDS, etc.), professional orientation and so on.

VI Project: Micro-financing Program

Carrier: *Forum NGOs*

Schedule of Activities: Monday -Friday, 8 hrs a day

Target group: About 60 beneficiaries' families (over 250 persons) IDPs and refugees

Activities:

Opportunity to access small funds for income generating activities implemented by IDPs/ Refugees. The schemes will have a typical micro credit profile. The project will also target some local population. During the implementation of the 2002 activities, the project has already created a revolving fund reinvested to support new beneficiaries. The number of beneficiary families, 60 (in June 2003), was increase to 90 beneficiary families (at the end of January 2004, about 400 persons). Micro-crediting project is to comprise beneficiaries IDPs and refugees from collective centres and private accommodations. Portfolio amount was (depending on particular subjects) be 500-2,500 EUR. Credits was be granted depending of intended production with repayment terms of 6-12 months, with monthly interest rate of 1 %, which has the aim to increase the portfolio in order to increase the number of beneficiaries. Delinquent behaviour not to exceed 3%.

VII Workshop with Local Governments

Schedule of Activities: Monday -Friday, 8 hrs a day

Target group:

About 5.000 IDPs/ refugees

Activities:

Series of seminars, public meetings, and campaigns aiming at the establishment of structured co-operation and co-ordination between local authorities and NGOs on the specific issues related to IDPs/refugees/local. Polling of IDPs in Kraljevo Municipality (settled in collective centers and in private accommodation) aiming to find the number of those who are interested in return as well as the percentage of those who are interested in integration. For those who are interested in return, within the

project an analysis of necessary security and economic conditions for the return will be performed. After poll analysis, the programme will be realized in co-operation with UMNİK (organization of common camps for IDP children), representatives of the Government of Kosovo... For those who are undecided, and IDPs who decided to integrate, activities will be realized aiming to facilitate the integration and socialization process (solving of the problems faced by IDPs /refugees in the past: solving the water supplying problems in collective centres, realization of the alimentation right for divorced women, education of IDPs/refugees/local with the aim to support the reform forces in The Republic of Serbia...).

2. Micro-crediting program in Kraljevo municipality

Project supported by: Comité catholique contre la faim et pour le développement (France)
Target group: 66 beneficiaries IDPs /refugees/ local (343 family members)

The number of families- beneficiaries from the beginning 25 beneficiaries (which consists 138 persons with family members), has been increased on 66 families (that is 343 family members), comprised by program in this period. In February 2003, at the beginning of the realization of the project the **Micro-crediting program in Kraljevo municipality**, for the five days of accepting the applications, 102 candidates answered, from that number 61 from local population, 39 IDPs applicants from Kosovo and 12 refugees from Croatia and Bosnia. During further months, though the open competition was not being repeated, in the average about 40 interested beneficiaries reported for involving into the program.

The interest for involving in the program was much larger than expected. The reason for such great interest is the large increase of unemployed in the property transformation process which have brought to dismissing the employed as the technological surplus in already destroyed economy in previous twelve-year period. The difficult economic situation was additionally burdened by the influx of 23.000 refugees and IDPs, which resulted in unemployment of over the half of work capable population. The other reason for great citizen's interest in involving into the Micro crediting program is the help programs break by the international foundations to the IDPs from Kosovo and refugees from Croatia and Bosnia, so that involving into the Micro-crediting program for large number of these people was the only way of realizing the benefit and providing the existence for the family members. Likewise it is important to mention that the socially deprived families from the local community and refugees and the IDPs as the category are not interesting for local banks, as well as the fact that bank's terms are inappropriate as the interest rates ranges from 2,2% up to 3,9% on month level.

Realized activities:

In previous period it was longed for realizing the defined goals by direct contact and the permanent monitoring. The beneficiaries were connected mutually with related and compatible activities. Among the other things, Forum NGOs, as generally recognizable and influential NGO in this surrounding, helped the credit beneficiaries, especially the IDPs and refugees, upon submitting the applications for grants in the form of fundamental means within the other international humanitarian organizations. Those grants in combination with micro-credits were completely solid basis for successful economic independence. Likewise, the help was rendered on many ways to credit beneficiaries from local community, such is the example of credit beneficiary dealing with the tinsmiths' service activities owning the tinsmith workshop, who was given 36 furnaces to make, intended to the collective centers and the whole job was financed by the Norwegian embassy. Mutual business cooperation between the IDPs and refugees on one side and the local population on the other leads to more intensive socialization within the first and decreasing the present animosity within the local population. The improved life quality was registered within the majority of credit beneficiaries. A part of them is getting along excellently; the credit helped them as a financial support to evolve their activity and to include the members of their families into their business as well as the unemployed from the category of IDPs and refugees. In this way the basic goals of the project were realized. The economic strengthening and independence of socially most deprived part of population comes through opening the new work positions and developing the private initiative. The example of solving the vital problems, such as unemployment and low citizen's standard of living, was given to local authorities.

3. FORUM NGOs - NGO SUPPORT CENTER

Project supported by: ACDI/ VOCA- Kragujevac office
Implementation period: December 2003

The title of activity: **TWO-DAY TRAINING- The project proposition elements and Local community strategic planning**

The goals of activities:

The education of local community's representatives, the representatives of citizen's Council and of NGOs from the district of municipality of Kraljevo, from the fields: Project proposition anatomy and Local community (organization) strategic planning.

Specific results (the agenda-program):

- The workshop number 1 was from the field of Project proposition elements. The workshop was realized during the first training day (10.12.2003.) in total duration of 8 hours.
- The workshop number 2 was from the field of Local community (organization) strategic planning. The workshop was realized during the second day (11.12.2003.) in total duration of 8 hours.

The lecturers on the workshop were Radovan Milicevic, Program Manager of Forum NGOs and Aleksandar Jovanovic, the CDNPSCS Program assistant.

Description:

On the workshop the Project proposition elements 42 participants were present, 37 representatives of local communities, 3 representatives of citizen's Council and 2 representatives of NGOs from the territory of Kraljevo municipality. In introduction presentation to the participants, the lecturer presented the elements, project proposition comprises. The participants were acquainted with all the project proposition elements: summary, problem description, activities, the goal defining, target group defining and the groups, evaluation methods, monitoring and project implementation, as well as defining the project budget. The theoretical part of teaching on given item was in duration of 5 hours. Upon acquainting the Project proposition elements, the workshop participants (divided in 6 groups) practiced the project proposition writing, the same day, in duration of three hours, related to themes given. During the training presentation on the Project proposition writing field, the lecturer pointed to the noticed omissions. The training was the workshop type, where participants had an opportunity to expose their experience and thoughts related to seminar themes and wider. The workshops included exercises aimed to get closer on interesting way, the theme to the participants and to gain practical experience from them.

On the workshop of Organization strategic planning there were 44 participants present, 39 representatives of local community, 3 citizen's Council representatives and 2 NGO representatives from the territory of Kraljevo municipality. The other day of the training, on the field of local community strategic planning, the methods used in strategic planning were stated. The most acceptable and the most used analyses method is the SWOT method of organization analyses, aimed to define the SMART tasks, reconciled with the defined goals of the organization. The theoretical part of teaching lasted 5 hours. Upon acquainting the methods used in Strategic planning, the workshop participants (divided in 6 groups) practiced the same day in duration of 3 hours, the organization analyses on their organization's example. The participants were given the copy of Strategic plan of FORUM NGOs- Kraljevo (for the period 2001-2006).

The results:

On the training, wanted goals were achieved, such as the participants' acquainting on the theme workshops comprise, participants education and giving the directive related to the project proposal writing, as well as pointing to the most frequent mistakes and problems, the proposes are facing with during the project preparation and during the project realization. Also the goal of training, participants' comprehending the necessity of making their local community Strategic plans, was achieved. It is important to remark that, on seminar, the local community representatives and representatives of citizens' Councils comprehended the necessity of better cooperation, aimed to recognizing the most acute problems of local community. This cooperation will surely have the positive influence on quality of new project propositions, with which the citizens Council will apply with ACDI/VOCA.

4. INITIATIVE, SENSE AND CONSCIOUSNESS (ISAC)

Project supported by: Olof Palmes Internationella Centrum/ SIDA

Implementation period: from February 2003 until January 2004

For many years young people in Serbia were excluded from political life without wish to actively participate in solving social-political problems in state, which was the intention of former regime. From the reason stated, the target group in the ISAC project were young people, as a group consisting the great number of abstainers on elections, or uninterested in active taking part in the politics. The ISAC project was realized in 2 neighbouring municipalities in central Serbia (Kraljevo and Cacak), in which the total number of the young from 18 to 30 years old amounts 42.600. By realization of the ISAC project the goals planned were realized: The more active participation of the young in political engagement; Improving the consciousness on significance and the role of the young as the driving force of democratic

social reforms; Spreading the civic activities among the young; The attempt of getting closer the politics to the young and dispersing the prejudices that only the "chosen" are engaged in politics; The encouraging the young to place their ideas through the politics and to have influence by political means on creating their own destiny; Identifying the problems of the young in public; Training of the young, involved in realization of the IRIS project, for team work; Encouraging the new initiatives, which among other things, enable the project's participants to exchange the new ideas and to continue the started cooperation in the following period. During the realization of the project each activity had cleared, defined message intended to the young for creating their own destiny through personal. The media campaign - The ISAC project began with strong media promotion: broadcasting the TV short forms on TV Kraljevo (covering the both cities in which the project was realized); designing and distribution of posters and leaflets, clever designing the flyers with condoms. In September and October eight parties for the young was organized in both cities. The goal was inducing the young, in municipalities cited, for more active participation in political life through associating, amusement, video projections of the films on the human rights theme, distribution of promotional printed material (from media promotion) by the four-member Forum NGO's team. The multimedia public discussions - In this phase the young were being induced, through the interactive public discussions forms, to actively participate in political life. The Forum NGOs appraises that by the ISAC project realization, the following results were realized: The large number of the young was induced, encouraged, and motivated to actively participate in all forms of political engagement; The young were encouraged, as the most vital factor of the reforms and social development, to actively involve themselves in political parties of social-democratic orientation (in Serbia the Democratic party is the representative) and by that contribute spreading the civic consciousness in the country; The young were encouraged to place their ideas through politics and to have influence, by political means, on creating their own destiny; Thanks to the media promotion in public the most acute problems of the young were identified (first of all the unemployment problem). In comparison with 2002, according to the information obtained by the Presidents of the Democratic Party in Kraljevo and Cacak, in 2003 (for the ten months of project realization) the number of new members has been increased for about 35%. From this number, the percent of the young joined during the IRIS campaign amounts around 50%.

5. Strengthening Civil Society through Central Serbia NGOs Coalition **Project supported by: Freedom House Serbia**

Implementation period: from December 2002 until December 2003

The leaders (and responsible) NGO was FORUM NGOs- Kraljevo

The goal of this project is promotion and planning of civil society's participation in cooperative actions, in which work are involved the representatives of the social groups, local authorities, local NGOs and the private sector. This project is compatible with the activities of the project "The society's revitalization through democratic action" (CRDA) which is financed by USAID, and implemented by ACIDI/VOCA in central Serbia. This project was implemented in the coalition of the local NGOs who already informally worked together on providing the technical help for 30 social groups in 6 municipalities within the CRDA project which has been implementing the development projects, and whose writing and monitoring is being done by The Councils of citizens. The local NGOs are being helped by this project in expanding its role through providing the training on the fields which are not comprised by the CRDA's program, such as the representing of the public politics, civil rights and understanding of potential possibilities of citizen's groups for consulting, monitoring and participation in processes and procedures related to social development. The concrete activities comprised seminars for social groups, solving problems on municipal's level, workshops for planning actions and conferences for the media.

The leading NGO in this project, The Forum NGOs-Kraljevo, has great experience in promoting the netting of NGOs and in initiatives for social development- through its role of implementing partner of the Centre for development the non-profit sector. During the realization of this project, the other NGOs in network showed that they have significant experience for successful realization of planned activities.

In every of 5 municipalities the NGOs coalition organized the following:

- **The planning meetings** on which the NGO's partners reviewed the themes/problems that appeared on city meetings in every municipality, after which talks between participants took place, as well as selecting the person who can make a written base of political implications of every theme, and who can as well represent the subject to certain local structures/groups. Finally, the NGO's partners planned and organized two types of activities (one local and one regional), and as well shared and delegated the responsibilities of management.

- **The seminars for local structures** offered to local structures in every municipality, with the themes defined and explored. At the end of each seminar the social groups had an opportunity to organize materials presented on municipal's workshops, which are considered in the following passage. The workshops in 6 municipalities are organized in order to explore and define the priority themes which are the material for joint access in solving problems by local authorities, social groups and private sector. The organizational committees consisted of NGO's and CBO's partners got closer to the representatives of other sectors aiming to register their work and to induce them to give their benefit to the work of the workshop.
- **The conferences for the media** were organized by the NGO's partners before or after every workshop, in order to present the work process of the workshops and distribute information's on themes that are to be the working subject of the workshops.

6. Promotion of Pluralism by Strengthening NGOs and the Civil Society in Serbia Project co-supported by: EUROPEAN COMMISSION and HELLENIC AID

Public discussions - Summary:

Total: 19 guest speakers at six public discussions
Total number of participants in all discussions: 533

Average duration of discussions: 1h 30min - 3h 00min

Locations: LINGUA Center's lobby (Olga Jovicic Street 24), and small auditorium at The Assembly of Kraljevo Municipality

Discussions-impressions of the participants:

The participants were satisfied with the choice of current issues and well-known guest speakers who participated, and due to them, the interest in public discussions raised. The participants were also satisfied with the possibility to ask questions that they are interested in and to have answers from experts confirmed with up to date statistic data from NGO and governmental researchers. They also expressed the wish that public discussions should take place more often, and that certain issues should be worked on again, because the time provided for discussions is sometimes too short.

Discussions –achieved goals:

Wanted goals, such as informing the attendants on subject matter were achieved by public discussions. All participants were very interested in the discussions, and evaluation sheets confirm this. The majority of attendants expressed the wish that this kind of events should take place more often.

Training workshops -Summary:

Total: 2 trainings

Training 1 – Summary:

Total number of workshops at training 1: 3

Total number of participants at training 1: 30 (14 NGOs, 3 republic institutions and 2 local institutions).

Training duration 1: 3 workshops * 2 days * 6 hours

Location of workshops/trainings: LINGUA Centre premises, Olga Jovicic Street 24, Kraljevo

Workshops – Workshop themes (*training 1*):

Workshop I: Project proposal writing and Strategic planning.

Workshop II: Volunteering management

Workshop III: Methods of modern communication in the work of NGOs and PR

Workshops – lectures (*training 1*):

Workshop I: Radovan Milicevic, Program Manager, FORUM NGOs

Workshop II: Vladimir Petrovic, Project Coordinator, FORUM NGOs

Workshop III: Mladen Plasic, Project Coordinator, FORUM NGOs

Workshops – number of participants per workshop (*training 1*):

Workshop I: 18 participants from 11 NGOs and 2 local institutions

Workshop II: 6 participants from 5 NGOs and 1 local institution

Workshop III: 6 participants from 4 NGOs and 2 local institutions

Results of realized workshops of training 1 (*training 1*):

The participants in the workshop Project proposal writing and Strategic planning were during a two-day training detailed informed on elements of project proposals and methods of strategic planning.

According to the participants in the workshop Volunteering management, and according to evaluation forms, the seminar was successfully organized apart from some minor lacks. It is interesting that the participants responded with new ideas that they will realize as soon as they have the opportunity for it. Ways of media approach to target groups, operating of medias and most modern methods related to communication were detailed presented to the participants in the workshop Methods of modern communication in the work of NGOs and public.

Achieved goals (training I):

The desired goals, such as such as informing the attendants on subject matter included in all three workshops were achieved by trainings. All participants were very interested in the training, and evaluation sheets confirm this. The majority of attendants expressed the wish that this kind of training should take place more often.

Training 2 – Summary:

Total number of workshops at training II: 2

Total number of participants at training II: both days per 30 (15 adults, 15 pupils of the seventh class of primary school).

Training duration II: 2 workshops * 2 days * 5 hours

Training location: the first day, Community Development Centre LINGUA, Olga Jovicic Street 24, Kraljevo, and the second day, at the ECO house on the bank of Ibar River (the so called “Open house” – a place where different kind of information related to ecology can be found). NGO ECO Movement Ibar initiated the ECO house, and financially ECHO supports it.

Workshops- Workshop themes (training 2):

Workshop I: Strengthening of the ecological awareness of the citizens (adults)

Workshop II: Strengthening of the ecological awareness of the citizens (primary school pupils)

Workshops – lecturers (training 2):

Workshop I: Miroslav Pavlovic, Director of NGO ECO Movement "Ibar"

Workshop II: Zorica Scepanovic, Teacher, FORUM NGOs – Kraljevo

Workshops – number of participants per workshop (training 2):

Workshop I: 15 participants (secondary school pupils, students, volunteers of the FORUM NGOs programme and worker)

Workshop II: 15 participants from 6 primary schools

Workshops – additional activities (training 2):

On the second day of the training – workshops, the 22 March (World Water Day) was marked. The day was marked by an action by Forum NGOs, which was realized in partnership of the Raska District and ECO Movement Ibar. The action, entitled “Let’s preserve our rivers”, started with cleaning of the banks of Ibar River. Children of fifth classes of primary schools cleaned the banks. Afterwards followed planting of seedlings that were donated by the agricultural – chemistry secondary school, and its pupils and teachers dug the holes for the seedlings.

The Forum NGOs Programme Co-coordinator invited the Minister for Ecology (at the Government of The Republic of Serbia), and she declared the event in Kraljevo as the central event of marking the World Water Day in the Republic. Andjelka Mihajlov –Minister for Ecology, planted the first seedling and the Commissioner of the Raska District planted the second. After these activities, the Fishing Association from Kraljevo prepared fish soup for all participants. Within the event, a press conference was held, where Zorica Scepanovic, representative of Forum NGOs, Andjelka Mihajlov, Minister for Ecology, Commissioner of the Raska District, and Director of ECO Movement Ibar spoke on Strengthening of ecological awareness of the citizens. These activities of FORUM NGOs were covered by the medias and broadcasted on the public television – Radio Television Serbia (RTS) (a reportage – duration half hour, and in informative programmes – daily news), and on local medias (RTV Kraljevo, RTV Globus, and Ibarske Novosti). The central event, held within the training, entitled “Let’s preserve our rivers”, was attended by media representatives: Branch office of RTS from Kraljevo; RTV Kraljevo; RTV Globus; Ibarske Novosti; Journalists from newspapers “Blic” and “Glas Javnosti”; Correspondent of BETA - News Agency. Over 300 participants who were mainly animated by the invitation broadcasted on TV Kraljevo and RTV Globus attended the central event on 22 March 2003. The participants were representatives of NGOs, local institutions, and the District.

Results of the realized workshops training 2 (training 2):

The desired goals, such as informing the attendants on subject matter included in all workshops were achieved by trainings. By broadcasting reportages and information on the two-days activities published by the medias (national and local), also broader public was informed on the themes.

It is particularly significant that the Minister Mrs. Andjelka Mihajlov stated in the Medias that the co-operation between FORUM NGOs and the Raska District, schools... is a positive example of co-operation between the public and the NGO sector. The Minister also emphasized that this kind of co-operation could be a model for other organisations in Serbia. Its activities related to the current project, FORUM NGOs realizes in accordance with the planned dynamics of the project. FORUM NGOs realizes polls every six months on 300 persons in Kraljevo Municipality where the citizen itself have the opportunity to recognize the most current problems in the local community. Since this is the best way to recognize most current problems, FORUM NGOs decided that the themes of the activities (planned within the project) are related to the problems of the local community. Due to this way of selecting the themes, the number of participants attending awareness meetings and trainings is constantly satisfying, and in most cases, the number of participants is larger than planned by the project. The themes, guest speakers and target groups are always well and in advance set. Since the activities themes are problems affecting every citizen of Kraljevo, comments and discussions at awareness meetings were quite numerous and successful. ***The organisation has "brought itself closer" to the citizens, so everyone together participates in activities realisation, and also in finding solutions for current problems of the local community.***

FORUM NGOS has a well-developed co-operation with institutions of the local authorities and with the medias (RTV Globus, RTV Kraljevo and the weekly newspapers Ibarske Novosti), and they regularly cover events related to activities realization of the organization. The two-day training, organized by Forum NGOs in March 2003, was attended by Mrs. Andjelka Mihajlov, Minister for Ecology at the Government of The Republic of Serbia. All participants were very interested in these trainings, and they evaluated very positively the selection of themes and the lecturers. The majority of training participants expressed the wish that the trainings should take place more often.

Invitations for participating in activities are delivered by invitations, also public advertising on local medias, and for certain activities the invitations are delivered personally. The possibility of co-operation between NGOs (FORUM NGOs- Kraljevo), public institutions, citizens and local authorities is demonstrated to the public by realised activities with the aim to point out to the problems and ways of solving key problems of the local community.

7. Strengthening of Civil Society Institutions - NGO capacity building and Development of Regional Network in Central Serbia

Project co-supported by: CDNPS/ EUROPEAN COMMISSION

Main objective of the project: capacity building and strengthening of non-governmental and non-profit organizations in Serbia remains valid.

Other objectives of the project are:

Creation and formation, of new NGOs in the regions with low NGOs capacity – remains applicable;
Strengthening and capacity building of existing NGOs – remains applicable;
Raising awareness on common interests and needs for networking – remains applicable;
Increase of NGOs' visibility in the society – remain applicable;
Establishing transparency within the NGOs sector – remains applicable;
Decentralization of the support to NGOs and development of regional institutions – remains applicable;
Increase of citizens' participation in the work of NGOs – remain applicable;
Creation of positive legal framework for the activities of non-governmental organizations in Serbia – remains applicable.

Counselling and Information Services

FORUM NGOs- CDNPS offers daily services in various forms such as: consulting, information, recommendations, mediation in making contacts, etc. The goal of this project is to assist NGOs in obtaining, as easily as possible, information and contacts necessary for the development of NGOs network and for improving their inter-communication through direct meetings taking place in the Center, by phone or in written communication.

Compared to previous years, it is noticeable that the number of people requiring information by phone is decreasing, while on the other hand, the number of those requiring information by e-mail, is rapidly increasing. Fax and standard letters as a form of communication is decreasing and is used seldom. As before, NGOs were most often interested in information on international organizations and foundations that could financially support their projects, then on affinity or similar local organizations, making contacts and possible cooperation, suggestions on choice of speakers for seminars and events these organizations intend to organize, information on trainings and seminars they could attend, as well as interest for the publications and regional offices of the Centre. Most of all, their interest was related to

establishing new organizations, developing projects, inquiries on where to acquire necessary funds and financial support. Besides this, information on NGOs in particular cities, their phone numbers, addresses and other were also frequently asked.

Daily Update of Data on NGOs

The database on NGOs is updated daily. Regional office maintains a regional database. Once a month regional offices send their regional database to the headquarters where it is further integrated into the main database, which is then translated in English, and the updated version is placed on the website. This way there are regional and central databases on NGOs. The data, which is necessary for the database, is obtained through a uniformed questionnaire and the database is accessible for all the organizations. Any NGOs interested in being included in the database may do so by filling out a questionnaire.

The Directory of Funds, Foundations and Endowments in Serbia

Through this activity FORUM NGOs- CDNPSCS aims to research the quantity, significance, function and contemporary activities of local funds, foundations and endowments, which are unavoidable element in the development of the non-profit sector. There was no information on the old and new funds and foundations available to the public, as well as there was no information on the issues they support and work on in order to get in contact with them.

Education and training program

The Education and Training Program was realized through open public discussions, seminars and by publishing brochures designated for particular educating in NGOs. This Program included every-day work of the Counselling Service for Project Proposal Development, Fundraising and Management in NGOs. Counselling for Fundraising, Management and Project Proposal writing for NGOs. Throughout the year, FORUM NGOs/ CDNPSCS carried out the Counselling Service for writing projects and fundraising for benefit of the inexperienced NGOs. The most frequent requests to Regional Centre made by NGOs were related to re-typing, photocopying of projects or reports, finding funds or informing donors that they are submitting projects. Occasionally they required funds for the realization of projects. In the FORUM NGOs/ Regional Centre for the Development of Non-Profit Sector for Central Serbia (CDNPSCS) there have been 400 personal contacts in the office and approximately 30 on-field (contacts with NGOs and interested citizens from the town of Kragujevac and Municipalities of Krusevac, Ivanjica, Trstenik, Vrnjacka banja, Brus), around 900 phone calls, 100 e-mail information forwarded on 123 addresses of NGOs, there were 80 individual responses to the inquiries of NGOs, 30 information sent and received by fax. Two sets of the John Hopkins University booklets, 15 copies on CD-ROM and 15 copies of printed Directories of NGOs distributed.

8. Help for IDPs settled in the Collective Centres *Old Airport* and *Vitanovac*

Project supported by: Royal Norwegian Embassy- Belgrade

Implementation period: December 2003

Project objectives:

With Royal Norwegian Embassy's donation the conditions are made that collective canters- the beneficiaries of the aid (in collective centre *Vitanovac* and *Old Airport*), surpass easier the winter period. This aid will positively affect the relieved socialization of the beneficiaries comprised by the project. The distribution of humanitarian aid provided by *Royal Norwegian Embassy*, passed in the best possible way.

Target Group:

240 IDPs (190 Roma beneficiaries placed in collective centers *Old Airport* and 50 beneficiaries placed in collective center *Vitanovac*).

All activities are realized voluntary by Forum NGOs activists.

FINANCIAL REPORT FOR 2003

Project title	Donors	Amount (EUR)
LINGUA Community Development Centre Programme – NPA Project no. 182313	Norwegian People's Aid – South-east Europe	102 790.00
Micro-crediting programme in Kraljevo municipality– Project No. 429 000 055/ 02	Comite catholique contre la faim et pour le developpement – France	24 980.00
Initiative, Sense and Consciousness– Project No. 700 33 J03	Olof Palme International Centre/SIDA	24 260.00
Promotion of Pluralism by Strengthening NGOs and the Civil Society in Serbia Project No. EP 17-07-02.	“European Perspective”/ European Commission	24 250.00
Strengthening Civil Society through Central Serbia NGO Coalition- Project No. S3-07-71-00	Freedom House Serbia	6 400.00
Strengthening of civil society institutions - Capacity Building of NGOs and Development of the Regional NGOs Networks in Serbia- Project No. B2-702/2001/0891	CDNPS/European Commission	6 900.00
Forum NGOs- NGO Support Centre Program – Project No. 23-07-02	ACDI/ VOCA	800.00
Help for IDPs settled in the Collective Centres Old Airport and Vitanovac	Royal Norwegian Embassy, Belgrade	10 000.00
TOTAL		200 380.00

Kraljevo,
February 2004

Forum NGOs Management Board
Radovan Milicevic, president